

# TICKET PURCHASE GUIDE

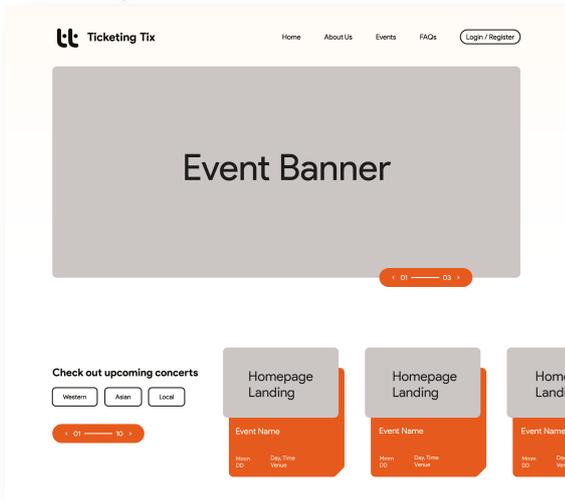


*Discover, Experience,  
Create Memories.*

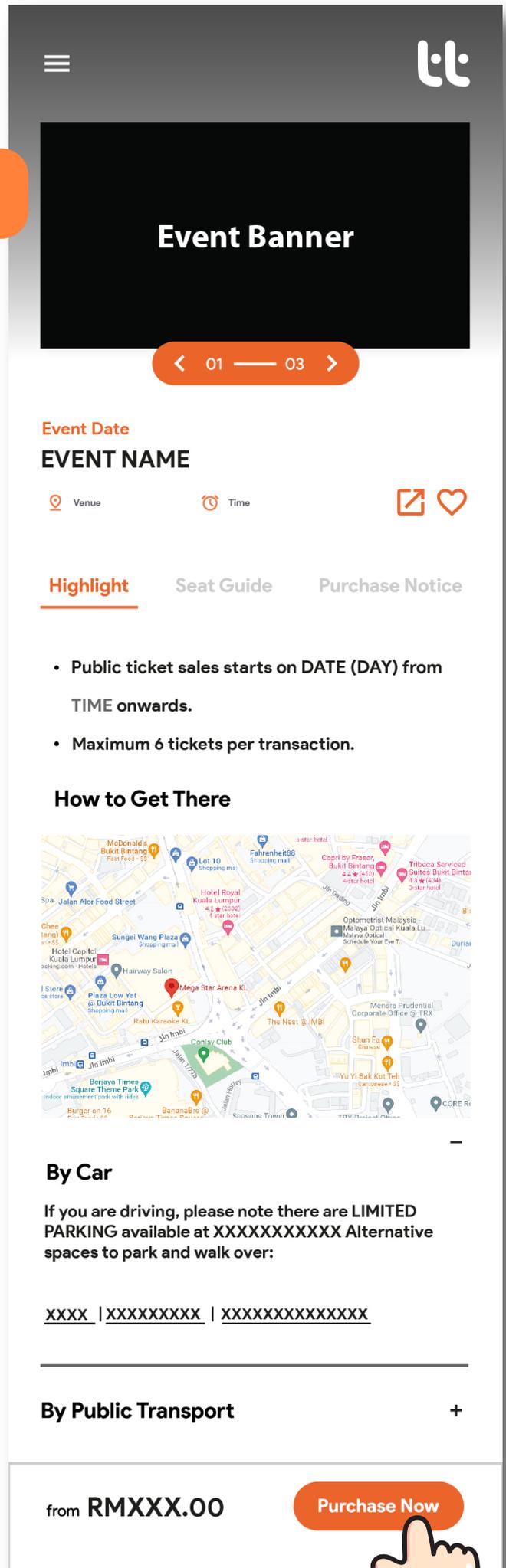
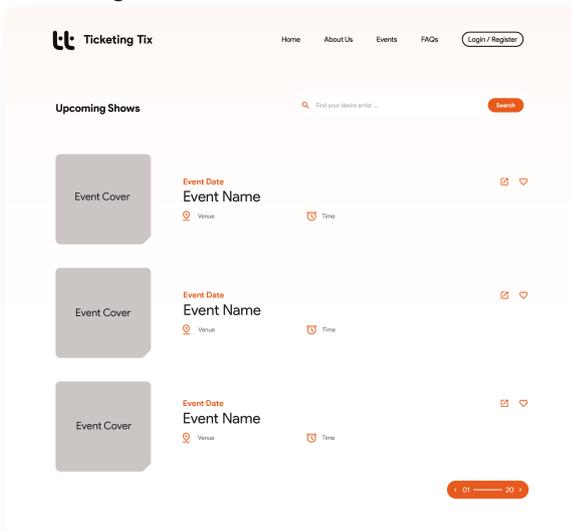
# STEP 01 FIND YOUR EVENT

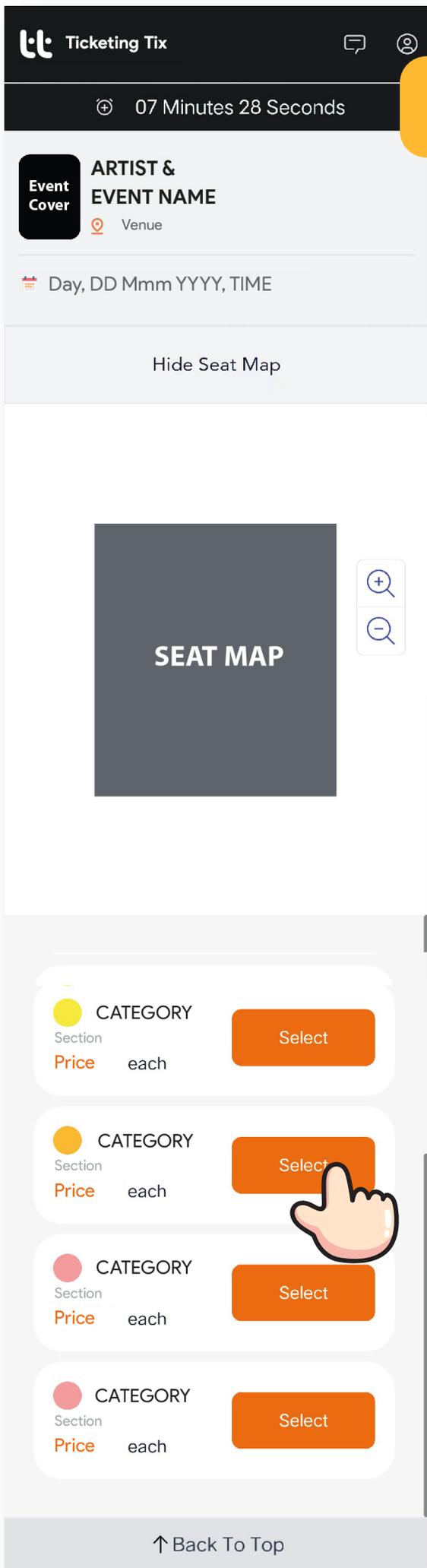
1. You can find our events on our home page or Event Page.
2. Click the "Purchase Now" button on the event details page to proceed.

## Home Page



## Event Page

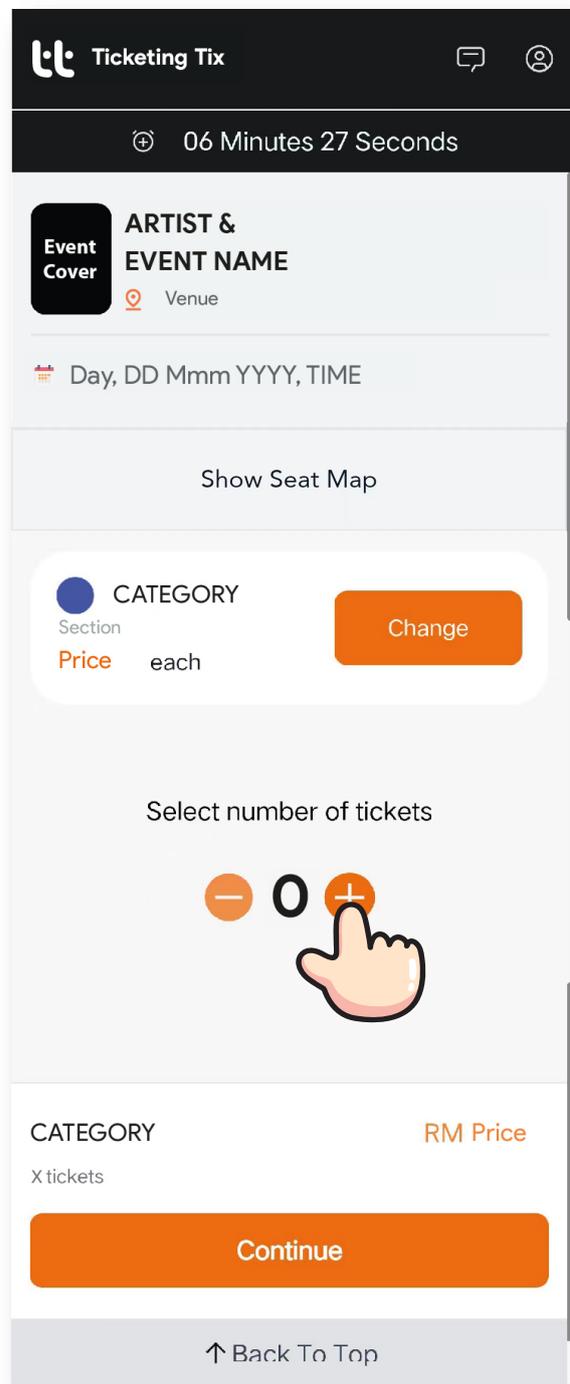




## SELECT YOUR SEAT CATEGORY



1. You have 10 minutes to complete your booking.
2. Select the seat category of your choice and add the ticket quantity needed.
3. Seat information will only be available once the payment is successful.



# STEP 03

## CONTACT INFORMATION

1. Fill in your basic contact information.
2. Please make sure all the information provided is correct.
3. For PC user, kindly check your order details as well as fees and charges amount before proceed to payment method.

# STEP 04

## PAYMENT METHOD

1. Select your preferred payment method.

**Remark:**

**(i) Credit/Debit Card**

- Pay with key in your credit or debit card number and details.
- We accept **VISA**, **MASTER** and **UNION PAY** only.

**(ii) Online Banking**

- Pay with **FPX**.

**(iii) E-Wallet**

- Pay with e-wallet or QR.
- We accept **WeChat Pay**, **Alipay**, **Touch 'n Go**, **Boost**, **Shopee Pay**, **Grab Pay**, **Maybank QR pay**, etc..

|                      |                       |
|----------------------|-----------------------|
| 微信支付 WeChat China →  | 支付宝 Alipay →          |
| Alipay PARTNER   ... | Touch 'n Go eWallet → |
| Boost →              | PrestoPay →           |
| Maybank QRPay →      | Grab Pay →            |
| Shopee Pay →         | Zapp →                |

Ticketing Tix

🕒 02 Minutes 56 Seconds

Event Cover

### EVENT NAME

📍 Venue

CATEGORY x Quantity
Details

## Contact information

Full Name (as per IC/Passport)

✓
Test

Email address

✓
acddd@gmail.com

Phone number

+60

✓
123456789

## Select payment method

Credit / Debit Card
➤

Online Banking
➤

E-Wallet
➤

Change Seat

## Order Details

06 Minutes 20 Seconds

Email address  
Acddddd@gmail.com ✓

Phone number  
+60 123456789 ✓

Order Detail ✕

Day, DD Mmm, YYYY, Time

Venue

Tickets  
CATEGORY x X ticket MYR XXX.XX

Fees  
Booking Fee MYR XXX.XX  
Transaction Fee MYR 10.00

Total MYR XXX.XX

Continue

**Remark:**

Check your order details. Confirm the ticket category and quantity that you selected. Also, take note on the fees that will charge for your transaction.

## CONFIRM BOOKING DETAILS

STEP  
05

1. For mobile user, please check your booking details and tap "Continue" to proceed.
2. Fee and charges for the booking will be shown here as well.
3. Please read the pop up message carefully and tap "Continue" if you agree to proceed.

**Remark:**

It means that there are insufficient consecutive available seats for the ticket category, and the seats will be allocated to different groups or rows.

## 'Restricted View' Pop Up Message

Contact information

Your selected zone is restricted view

Do you want to continue?

Cancel Continue

+60

## 'Group Seatings' Pop Up Message

Credit / Debit Card >

Seats are assigned in different group!

Do you want to continue?

Cancel Continue

# STEP 06 MAKE PAYMENT

Powered by

TICKETING TIX SDN BHD MYR XXX

**Credit / Debit Card**

**Card Number**  
1234 5678 9000 0000

**Expiry Date**  
01 2024

**CVV2 / CVC2 / CVN**  
... 123

**Name on Card**  
Abc

**Card Issuer**  
Maybank  
Name of bank that your card was issued from

**Card Issuing Country**  
MALAYSIA  
Name of country that your card was issued from

**SUBMIT**

**CANCEL**

**GoPayz**

Before your proceed

- Disable pop-up blockers
- Enable cookies & javascript on your browser
- Best viewed in Chrome 38, Firefox 67, Safari & Microsoft Edge

Upon clicking on submit, you will be redirected to the Payment Gateway provider system. Please do not refresh or close browser until your transaction is completed.

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# CONFIRMATION STEP 07

1. Your booking confirmation with the e-ticket attached will be sent to your email address.
2. Kindly check your junk mail if you did not receive the email confirmation.

**Remark:**

If you did not receive your confirmation email 30 minutes after payment was made, you may:

1. Click the 'Email' button to resend the confirmation email.
2. Click the 'Download' button to save your ticket.
3. If you were logged in when you made your purchase, you may find your booking record in your profile.
4. Contact our customer support.

Ticketing Tix

**Event NAME**  
Venue

**You've got your tickets!**

A confirmation email has been sent to acddd@gmail.com

Order TT XXXXXXXXXXXXXXXXXXXX TT Booking

**1** Email **2** Download

Day, DD Mmm, YYYY, Time

Venue

**Tickets**  
CATEGORY x X Ticket MYRXX.00

**Seats**  
CATEGORY (Section) | Row X | Seat X

**Fees**

|                 |           |
|-----------------|-----------|
| Booking Fees    | MYR X.00  |
| Transaction Fee | MYR 10.00 |

**Total MYRXXX**